

WESTCOTT PARISH COUNCIL

email: clerk@westcottparishcouncil.gov.uk

Website Accessibility Statement

We want everyone who visits our website to be able to access the full range of services available, regardless of their skill or technology.

The current version of our website was launched in 2019 but some individual elements of it may not have been updated since then.

We know some parts of our website aren't fully accessible. We have an action plan and are working to put this right.

Using the website

On our website you can zoom up to 500% and it will reflow text

To navigate our web pages by headings, you may need to download a HeadingsMap plugin for Chrome or FireFox

You can change colours using HighContrast for Chrome or NoSquint for FireFox

To listen to a page you can download a plugin eg Google Selection Reader

NOTE: Different browsers will support different plugins.

Several organisations have already produced lots of very good content about how to make computers and websites more accessible, we have linked to these sites rather than duplicate their content.

[My Web My Way](#) produced by the BBC is a comprehensive site with loads of useful information and a wealth of [accessibility links](#).

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Problems:

Whilst the website has been developed using plain English, there may be some inconsistencies including non-accessible dates and times. Characters that are difficult to be read will be removed or replaced.

Some images have duplicate alternative text or have no alternative text.

Generated table code is not HTML5 compliant.

We are checking that pdf's we use now are accessible and convert pdf's to text where possible.

Keyboard access does not work consistently throughout the website.

We intend to resolve these issues by July 2020 in order that we are fully compliant by September 2020.

What to do if you can't access parts of the website

We know some documents will not be easily accessible (eg scanned documents) but we are working to improve this. We may be able to send you a link to an alternative format. If you would like this, please contact the Clerk.

"Enforcement procedure - The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS)."

Reporting accessibility problems

If you have any accessibility problems or feedback please email the Clerk at clerk@westcottparishcouncil.gov.uk We aim to reply to you within 3 working days. If you wish to meet in person, this can be arranged by prior agreement.

Technical information about this website's accessibility

Westcott Parish Council is committed to making its website accessible, in accordance with The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Under the Equality Act 2010 we must ensure we do not unlawfully discriminate in our service delivery and make reasonable adjustments for people with disabilities where necessary. We are constantly working to improve the accessibility and usability of our site.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons:

- hyperlink text: links needs to be meaningful ie not "click here"
- heading structure: some headings don't cascade inside some features on some web pages
- link text: some pages contain the same or limited link text going to different pages, some link text referring to the same page requires consistency
- text: while the website has been developed using plain English there is a need to ensure consistency across the site including use of consistent and accessible dates and times and remove characters that are difficult to be read
- images: images need text alternative adding
- tables: generated table code is not HTML5 compliant
- PDF's : we need to check that pdf's we use now are accessible and convert pdf's to text where possible.

We intend to resolve these issues by July 2020 in order that we are fully compliant by September 2020.

Disproportionate burden

Documents that are supplied to us by other organisations will not be edited to make them accessible.

Content that's not within the scope of the accessibility regulations

Many of our older PDF documents do not meet accessibility standards and may not be marked up so they are accessible to a screen reader. The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services.

Testing

We will be testing the website for accessibility over the next couple of months by using different scenarios. Feedback will be reviewed and the website updated as necessary.

We also re-assess a website or system for accessibility whenever it undergoes a major modification. Most page content is checked every time it is updated.

Conclusion

We will keep this accessibility statement under review and will amend it when necessary, and at least annually, to ensure our commitment to bringing our website in line with the appropriate legislation.